

Mickey's Dream Villa

TERMS AND CONDITIONS

All bookings must be made in writing by completing a signing the booking form and are subject to the following terms and conditions.

1. We have a No Smoking policy for inside the villa and for the lanai and pool area.
2. We regret that pets are not allowed.
3. Your provisional booking can be made by fax, e-mail or telephone. Dates will be held for 7 days pending receipt of your deposit and signed booking form.
4. Booking deposit is £150/\$260 which is non-refundable. This deposit payment will be shown on your confirmation invoice, thus reducing the final balance due.
5. Full payment is required to be received by us 8 weeks prior to your arrival. Additional costs, such as pool heating, are also due at this point. These will also be shown on your confirmation invoice.
6. No guests are allowed to stay of whom we have not been notified on the booking form or via an amendment to your booking. The maximum occupancy cannot be exceeded of 8 persons + an infant for our 3 bedroom villa and 10 persons + an infant for our 4 bedroom villa. The infant is aged 0 - 23 months. The property cannot be sub-let. Our Management Company has the right to evict any persons not authorised to stay at the villa as per the booking form as this contravenes our Hotel License.
7. Cancellation - If you cancel your holiday, either in full or a number of nights, the following charges will apply
 - 8 weeks + prior - no refund made from deposit
 - 6 - 8 weeks prior to arrival - 50% of total rental cost
 - 3 - 6 weeks prior to arrival - 75% of total rental cost
 - 2 - 3 week prior to arrival - 90% of total rental cost
 - Less than 2 weeks prior to arrival - 100% of total rental cost.All cancellations must be made in writing.
8. If you wish to make an amendment to your booking, such as changing party members, adding cleaning or pool heat, we must be notified in writing. An amended confirmation invoice will be issued.
9. The owners and/or the Management Company shall be allowed access at any reasonable time. Where possible, notification will be given to you of a visit.

10. Code of Conduct – Indian Creek is a residential community and consideration of other households is paramount. The actions of guests must not interfere with the enjoyment of either other holidaymakers or residents. Guests must not play loud music or engage in any activity that may disrupt neighbours after 10:30pm or before 7:30am. If any member of the party disregards this and causes distress, danger or annoyance to other holidaymakers or residents or their property, the Management Company has the right to evict those guests immediately. No refunds will be made to those guests and they will be liable to costs for any damages incurred.
11. Children must be supervised in and around the pool area at all times.
12. Only plastic plates and cups are to be used around the pool area.
13. All guests must ensure that they hold a valid passport, visa (if applicable) and holiday insurance. Insurance should cover medical, luggage and personal belongings.
14. There may be circumstances completely beyond our control which result in the property being unavailable to you. E.G. severe construction damage. These circumstances are known as a Force Majeure. In the event of a Force Majeure, we will endeavour to make alternative arrangements where possible. If this cannot be achieved or these arrangements are not acceptable to you, then a full refund will be issued. This is the full extent of our liability to you in that we will not be responsible for other costs, e.g. cancelled flights.
15. All guests must take reasonable care of the property, including the locking of all doors and ensuring that the security system is activated when the property is unoccupied. Household Insurance may be invalid if the alarm is not activated upon leaving the villa and all liability for damage/loss would then lie with the guest. At the end of the rental period, all utensils, carpets, furnishings must be left clean and tidy. It is not the responsibility of the Management Company to wash up after guests leave. An additional cleaning charge may be levied if the property has been left in an unreasonable state. In the event of any damages or breakages to the property and its contents, the Management Company must be informed as soon as possible so that reasonable action can be taken to rectify the situation.
16. We cannot accept liability for any injury sustained by any guest or visitor as result of the use of the pool/lanai area and the property in general, or be held responsible for any loss of or damage to your property brought into the premises or pool/lanai area.
17. We have the right to refuse any booking whereby one or more adults are under 25 years. No booking will be accepted when it is only adults under the age of 21 years, unless by prior arrangement. An increased security deposit of £300 / \$520 may be charged.